GOVERNMENT OF INDIA
COMMUNICATIONS AND INFORMATION TECHNOLOGY
LOK SABHA

STARRED QUESTION NO:150
ANSWERED ON:30.07.2003
CELLULAR SERVICES OF BSNL
ASHOK NAMDEORAO MOHOL

Will the Minister of COMMUNICATIONS AND INFORMATION TECHNOLOGY be pleased to state:

(a) whether the cellular services of BSNL are not up to the mark;

(b) if so, the details and reasons therefor;

(c) whether the frequency of BSNL is very low and roaming system of it remains out of order frequently;

(d) if so, the reasons therefor; and

(e) the corrective measures taken by the Government to provide more reliable cellular services to the users?

Answer

THE MINISTER OF STATE IN THE MINISTRY OF COMMUNICATIONS AND INFORMATION TECHNOLOGY (SHRI A PRADHAN)

(a) to (e) A statement is laid on the Table of the House.

STATEMENT TO BE LAID ON THE TABLE OF THE LOK SABHA IN RESPECT OF PARTS (a) TO (e) OF LOK SABHA STA QUESTION NO. 150 FOR 30TH JULY, 2003 REGARDING CELLULAR SERVICES OF BSNL.

(a) The Telecom Regulatory Authority of India (TRAI) monitors the Quality of Service (QOS) performance of all Celullar Operators including that of BSNL, on quarterly basis. From these monitoring reports, it is seen that Cellular Service of BSNL is generally upto the mark, except for a few deficiencies in some of the QOS parameters such as number of faults per hundred subscribers per month, Call Success Rate etc.

(b) Optical Fibre Cable damage due to Road widening works in some cases, prolonged interruption in Power supply, and some Transmitter-Receiver failures have been stated as the causes for the deficiencies in these parameters.

(c) The frequency (bandwidth) of BSNL Cellular services is adequate and roaming system is working satisfactorily.

(d) Does not arise in view of (c) above.

(e) Monitoring of the network has been strengthened by BSNL and in the event of failures efforts are made for the earliest possible restoration of service and to meet the QOS parameters prescribed by TRAI.